

OCT 2016



residence



Greetings from Taylor's Hostel! Here, we are entrusted with the wellbeing of our residents and we believe that both emotional and physical health plays an important role to positive wellbeing and happiness. Our programmes are specially designed to support this and in ensuring that residents adapt seamlessly into their new living environment. Snapshots of these programmes are as below. We would like to also invite you to 'connect' with us via our new 'Meet Our Team' section. Happy reading!

Residential Programmes

RESIDENTS WELFARE 'Orientation & Safety Workshop'

This August, we welcomed 150 new residents of diverse backgrounds and nationality at the Orientation day. Orientations at Taylor's Hostel are designed to help all new residents familiarise themselves with the new living environment whilst also giving them the opportunity to meet new friends.

For this quarter, the orientation program incorporated a newly introduced 'Safety Workshop' session. New residents were guided through to understand and appreciate steps needed to be taken for their personal safety. Safety tips and self-protection practice sessions were the highlight of the session.



Hello August intake residents!



Mr Rave demonstrating self-defense techniques.

We would like to thank our very own Taylor's Head of Security ASP Rave, a Certified Crime Prevention Specialist (CCPS) for enabling our residents to take ownership of their personal safety.



Parents support during scholars check-in day

LIFE SKILLS 'Start Right by Living Right'

To us 'Living Right' means being happy in a new place, where strangers become familiar faces and learning how to 'trust' their new friends in unfamiliar territory as well as life skills of taking ownership of one's self and space. All these are important ingredients to settle in seamlessly into the residents new living experiences.



Friendships formed, memories cherished!



Teamwork at its best!

This program saw barriers come down and communication channels open up to manage basic potential conflict scenarios and learn to work together starting as strangers to friends living under one roof.

Resident feedback:

"The program is good in helping new residents know one another and familiarize with each other."

"It was very informative and fun at the same time,"

A+ ACADEMIC EXCELLENCE 'SuperChampz by Coach Dave'

The SuperChampz workshop seeks to support residents through their new learning environment enabling our young teenagers to become independent learners as they start living away from home. It was exciting to witness residents discover their personality traits and identify their goal to succeed academically. The workshop also worked through study skills and tips on how to focus and manage their time with sessions that challenged residents to explore these new areas of discovery.

An amazing time, fun filled, highly encouraging, motivational and inspirational would be how we would describe this workshop as we witnessed and relate to the positive feedback received from the participants.



Some positive feedbacks include:

"This workshop made me more confident,"

"The experience will change your perspective of life,"

"Overall, it's an amazing camp. I highly recommend it! You will definitely learn new things,"

Service Learning

LIFE SKILLS 'Giving Hope, Celebrating Life'



THM residents ever-ready to rally their support!

Life. The greatest gift and the one most squandered. Taylor's Hostel's recent Service Learning event was an important learning milestone to all residents that participated.

Approximately 60 residents volunteered for the annual high-spirited event, 'Relay for Life' organised by the Cancer Society of Malaysia. The event was held to honour cancer survivors, remember loved ones and support those who are still fighting, by walking around the track.

The highlight of the event was the Luminaria Ceremony, which saw everyone, including our residents lighting candles into paper bags with personal messages as glowing tributes to those who have survived and a remembrance to those who have lost.



Messages written during the Luminaria Ceremony.

This year, Taylor's Hostel was honoured with the 'Global Heroes of Hope' Award for its recognition, contribution and countless years of support extended by our residents who have been involved at the forefront since the year 2006.

As the event came to an end, our residents collected their things and prepared to leave, reflecting on the unforgettable experience and taking with them a little part of the event to cherish forever. A thoroughly successful program with an extremely encouraging Net Promoter Score of +86.

Here's what some residents had to say about their experience:

"It gave me inspiration to have hope in life,"

"This experience gives me hope that we can be strong no matter what our adversaries are. We just have to believe in ourselves,"



The Admin & Reservation team. From L-R: Mr. Paul, Mr. Tay, Ms. Mona, Ms. Unais, Mr. Razani & Ms. Cham

Meet Our Team

Up close & personal with our friendly housemasters!

As part of our Resident Welfare Support, Taylor's Hostel offers all residents the helpful support of our live-in housemasters. Let's meet the team!

Ms. Unais has over 5 years experience working in charitable organisations and was a secondary school Math & English teacher.
Mr. Razani is a certified dietician and has experience in counseling.
Mr. Tay is a father of one and has been voted as the most popular housemaster via our resident survey.
Mr. Paul is a passionate musician and is active in youth & charitable events.

"A Housemaster is completely unlike a warden. Ours is a 'duty of care'. We not only take care of the safety and the comfort of our residents but are present to care for them at a personal and emotional level. We are there to assist them at any time and our role is especially vital for international and interstate students. Housemasters act like confidants and help solve problems of the heart and soul. As Housemasters who live on site, we know, understand, and can relate to them on a deeper level and can empathize with the problems they face," - Ms. Unais.

"Imagine a ship without a captain; the housemaster as the captains of the students. Although we are strict and expected to enforce the rules, we also provide guidance and care for them. We are on duty day and night to ensure everything goes smoothly and sacrifice time with our family to be with the residents. If you are sick, we are here to help you, if you lose your keys, we are here to open your doors for you. In short, we are here for you and we will be glad to help you in any way we can," - Mr. Razani.

"The role of a Housemaster is important as parents naturally depend on us and set high hopes and expectations. We as Housemasters have the responsibility to care for their children throughout their stay with us," - Mr. Paul.

"We are responsible for the overall welfare of the residents, and also guiding them through emotional, social, intellectual and moral development. The Housemaster role is important as we are in a unique position where we can not only educate our residents but also act as their guardians in caring for their wellbeing," - Mr. Tay.

Residents Events & Activities

SRC led "meet and greet" & integration sessions at the 'U Lounge'



The 'U Lounge' as a central location where residents meet for studies, activities and socialise!



U Residence 'U Garden' converted for show & tell activity

Celebrating Eid as a family: Trip to Putrajaya mosque & at 'U Lounge'

'Communicating through art' sessions at the 'U Garden'

Residents Corner



Meet Zainab Khokhar, U Residence Student Resident Council (SRC) Chairperson & ADP student!



Zainab & her team of SRCs are always there to hand a helping hand!

Q: How did this role help you grow as an individual?

A: Firstly, it made me very friendly and accepting towards everyone; people of any kind and personalities of all kinds; I became so much more tolerant. I know for a fact that it wasn't there before and I've only built this here because I deal with everyone very equally. Secondly, time management. I was really, really bad at it. But since I joined the council, people look up to me and they need my time and guidance. And so, I started picking up pace with a lot of things. I feel it's an excellent way to build character.

Q: How do you see your role in helping the residents and contributing to the culture at U Residence?

A: I think as a Chairperson, being here makes a lot of difference. With my team of SRCs we cater to residents needs and make sure that all are doing well. We build character, integrity, and giving them some sort of empowerment to build their own personalities and in doing so, having them learn about their own limitations. Secondly, within my team, I counsel them and I give them the opportunity to spread their wings. I can actually see that they are growing, their personalities change and they start to take charge and taking responsibility. Most importantly, we also cater to residents' emotional wellbeing. It has become a practice that SRC members sacrifice their time and their work priorities to tend to students. If someone is having trouble, we are there for them.

Q: Would you recommend someone to be an SRC member and why?

A: Yes! I would because we learn a lot. We learn how to build ourselves, even if we have a strong foundation, there is always room for improvement. It's such a heavy responsibility, taking care of hundreds of students. You're helping other students and deep inside, there is this responsibility to cater to them, that is character building right there. Also, knowing that you're responsible for something, you have to give your time. No matter what, you have to learn to keep your commitment.

Q: How has U Residence been enjoyable to yourself, and why would you recommend it to others?

A: It's cozy and easy to manage. You have your own privacy. Also, when you live on campus, everything is nearby. There is no other campus like this in Malaysia; you have food, libraries, everything including bus services on campus. It's like a little hub on its own. I love living on campus. At U Residence, we have an amazing lounge, where students can use the amenities whenever they want without any procedures to use the space. All the staff at THM itself are very open to student request and changes. They constantly strive to improve their services and allow us to grow by empowering us to do things on our own. That's the reason I've stayed; if I have any inquiries or need help with anything, they're immediately catered to.

Announcements

Special short-term rentals now available at U Residence!

- ✓ Price starts from as low as RM50 per day
- ✓ Single room available
- ✓ Promo valid from October - December 2016

Book a room today! Call 03-5631 4266 or email u.residence@taylors.edu.my



Level 1, The Boardwalk,
No 2, Jalan Taylor's,
47500 Subang Jaya,
Selangor Darul Ehsan
Phone: 603-5631 3400
Fax: 603-5631 3457
Helpdesk : u.residence@taylors.edu.my
Booking : uresidencebooking@taylors.edu.my

Helpdesk
U Residence : 03 5631 4266
Taylor's College : 03 5636 2651

House Masters
U Residence:
Ms Unais/Mr Razani: 012 511 7942

My Place & Rajawali:
Mr Tay: 012 511 7461

Puncak Prima
Mr Paul: 012 511 7416

